





LIFETIME JEWELRY CARE SERVICE AGREEMENT COVERAGE

LIFETIME JEWELRY CARE

Repair or Replacement Coverage Due to Accidental Damage Occurring During Normal Wear:

- One-time replacement of stone(s), including center stones, as a result of covered Accidental Damage
- Repair or one-time replacement of cracked or chipped stones, including center stone

Repair Coverage:

- Soldering, as required*
- Broken, bent or worn prongs or mountings

SERVICE AGREEMENT COVERAGE

- Broken bracelets or chains
- Knots or kinks in bracelets and chains
- Broken earring posts or backs
- Stretched or broken pearl strands
- Cracked or thinning ring shanks

*See "PLEASE NOTE" for more details.

PLEASE NOTE

- Excludes minor surface scratches incurred through Normal Wear.
- Soldering of engagement and wedding bands will only be covered as a repair, not at time of purchase.
- Ring sizing does not cover initial ring sizing at the time of purchase, eternity bands or invisible settings.
- Rhodium plating will be provided one (1) time each two (2) years of the term of the Service Agreement.



www.preferred-platinum.com

claims@preferred-platinum.com | 866.708.8698

If a valid claim exists and the covered product cannot be repaired, the covered product may be replaced, or you may be reimbursed in an amount equal to the purchase price of the covered product less any claims paid under your service agreement. In the event you choose to accept a replacement or reimbursement, the covered product will be retained and the obligor shall have no further obligations under your service agreement. A new service agreement may be purchased on replacement product. The maximum aggregate amount that the obligor is obligated to pay for service under your service agreement shall not exceed the purchase price of the covered product as shown on your sales receipt. Please refer to your Preferred Platinum Service Agreement for specific coverage and all terms and conditions.

*This is a promotional piece and does not represent an agreement for coverage. Exclusions and limitations may apply. Please refer to your Preferred Platinum Service Agreement for specific coverage and all terms and conditions. Preferred Platinum Jewelry Care Service Agreements are provided by 4Warranty Corporation, The Service Doc, Inc. (in WI), or Lyndon Southern Insurance Company (in OK and FL) and administered by Montage Inc., 4035 Park East Court, Ste. 300, Grand Rapids, MI 49546.

Service Coverage:

- Tightening or resetting of stones
- Ring sizing*
- Cosmetic rhodium plating of white gold*







5-YEAR WATCH CARE

SERVICE AGREEMENT COVERAGE

Repair or Replacement Coverage Due to Accidental Damage Occurring During Normal Wear:

- Accidental damage to stem/crown
- Accidental damage to case or bezel
- Accidental damage to crystal
- Deep scratches, rips or gouges to leather or rubber watch strap*
- Water damage to water resistant products*

Repair Coverage:

- Broken clasp or links in metal watch bands
- Mechanical failure
- Deep scratches or gouges to metal watch strap, band or bracelet*

*See "PLEASE NOTE" for more details.

Service Coverage:

 Replacement of batteries due to failure or depletion*



PLEASE NOTE

- Excludes minor surface scratches incurred through Normal Wear.
- Water damage to watches must be reported within thirty (30) days of first noticing the problem.
- Not to exceed one (1) replacement per year during the term of this Agreement. Replacement batteries must be supplied and fitted by the Selling Retailer.



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